

Indicator	Sr. No	Parameters of Measurement	Details	UoM	Max. Marks	Total Marks	Marks Scored	Bonus Marks
A	B	C	D	E	F	G	H	I
Statutory Compliances	1	Non-Compliance w.r.t. to PF, ESI related Statutory norms BA legal	a. Payment of salary to BA employees within 7 th of each month. b. On time compliances to Statutory requirement of EPF, ESI.	Nos	5 5	10		
Vehicle Compliances	2	Non-Compliance w.r.t vehicle	Deduction for each non-compliance on the following attributes: i) Vehicle insurance – 1 mark ii) Fitness certificate- 1 mark iii) Pollution certificate- 1 mark iv) Unavailability of driver -1 mark v) Each Instance of Vehicle not reporting for duty > 2 hrs – 1 mark. vi) Unavailability of Commercial license vehicle – 5 marks	Nos	10	10		
Supply Restoration time	3	Line Breakdown	Urban Area (4 hrs)	Nos	5	20		
			Rural Area (8 hrs)	Nos				
	4	Major Breakdown	Urban Area (12 hrs)	Nos	5			
			Rural Area (24 hrs)	Nos				
	5	DT Failure	Urban Area (12 hrs)	Nos	5			
			Rural Area (24 hrs)	Nos				
	6	Fuse Call/ No Power Supply Complaint	Urban Area (3 hrs)	Nos	5			
			Rural Area (12 hrs)	Nos				
7	Overall Interruption Decrease > 10 % w.r.t. same month of LFY	Cumulative of all 11kV Feeders in a Division (BD+ESD).	Nos	5	10			

Indicator	Sr. No	Parameters of Measurement	Details	UoM	Max. Marks	Total Marks	Marks Scored	Bonus Marks
A	B	C	D	E	F	G	H	I
No. of Interruptions (ESD+BD)	8	Overall Interruption Decrease > 15 % w.r.t. same month of LFY	Data Comparison through Suraksha Kawatch Data For > 50% reduction in interruptions BA shall score (15 marks i.e. 10+ 5 marks- Bonus)	No. s	10			
	9	Overall Interruptions same as same month of LFY		Nos	0			
	10	Overall Interruption increase up to 3 % w.r.t. same month of LFY		Nos	-5			
	11	Overall Interruption increase > 3 % w.r.t. same month of LFY		Nos	-10			
	12	Overall Interruption Decrease > 50 % w.r.t. same month of LFY		No. s				5
Distribution Transformer failure	13	Reduction by >30% wrt same month of LFY.	For > 30% reduction in DTR failure + ZERO DTR failure in any month, BA shall score (15 marks i.e. 10+ 5 marks as Bonus) For > 20% reduction in DTR failure + ZERO DTR failure in any month, BA shall score (10 marks i.e. 5 + 5 marks as Bonus) For Zero DTR failure BA shall score (5 marks as Bonus)	Nos	10	10		
	14	Reduction by > 20% - wrt same month of LFY		Nos	5			
	15	ZERO DTR Failure in a month		No. s	-			5
	16	DTR Failure Rate Increase up to 2 % wrt same month of LFY or Any DT Failure > =250 KVA		Nos	-5			
	17	DTR Failure Rate Increase > 5 % wrt same month of LFY or Any DT Failure > =250 KVA		Nos	-10			
Non-availability of T&P	18	No T&P, PPE Violation Found	Availability of T&P, PPE qty as per the T&C of RC / RO Written communication of violations to be initiated by EIC to BA.	No. s	10	10		
	19	Up to 2 instances of T&P, PPE violation during the month		Nos	-5			
	20	More than 2 instances of T&P, PPE violation during the month		Nos	-10			

Indicator	Sr. No	Parameters of Measurement	Details	UoM	Max. Marks	Total Marks	Marks Scored	Bonus Marks
A	B	C	D	E	F	G	H	I
Asset Upkeep	21	Asset Upkeep- For Example Closing of Door of switchgears, locking of DSS. Pole cleaning, DSS Cleaning, etc.	Full adherence to the written Communications of EIC towards Asset Upkeep	Nos	5	5		
			Non-adherence to the written Communication / Month (reporting up to 3 cases)	Nos	-2			
			Non-adherence to the written Communication / Month > 3 Cases	Nos	-5			
AT&C Loss Reduction Initiatives	22	De-hooking Activities (* in case of hooking free divisions, EIC shall certify the same)	4 no. s or more dehooking / FCC / Day – on monthly cumulative basis	Nos	10	10		
			2 no. s or more dehooking / FCC / Day- on monthly cumulative basis	Nos	3			
			Less than 2 no. s dehooking / FCC / Day- on monthly cumulative basis	Nos	-5			
			Less than 1 no. s dehooking / FCC / Day- on monthly cumulative basis	Nos	-10			
Bidyut Seva Kendra / FCC App Operations	23	Closure of Fuse Call Complaints in FCC App within Stipulated Time Frame	Greater Than 95%	Nos	10	10		
			Between 90%- 95%	Nos	5			
			Less Than 90%	Nos	-5			
			Less Than 85%	No. s	-10			
MIS / Reports	23	On time submission of MIS / Reports	On time submission of MIS/ Reports	Nos	5	5		
Total						100		10